

Frequently Asked Questions

<i>Questions</i>	<i>Answers</i>
Do I have to have a separate cell phone account for my tracking unit, like OnStar?	No, Haas GPS provides a complete service including the tracker, software and network connectivity to the tracker. All you need is a PC with an Internet connection and a vehicle to track.
What information must I provide for the installation of my tracking unit?	Vehicle make, year, model, VIN, your name, address, e-mail address, phone and cell phone number.
How much will subscription service cost?	Haas GPS has several plans to suit your needs. With a carefully chosen plan, you will have a low annual tracking value. Contact your dealer or Haas GPS.
Can I use anyone's cellphone to contact or be contacted by my unit?	No, only those cell phones that are registered in the configuration page of your personal web site have control and alert privileges.
How easy is it to change which cell phones and e-mail accounts have access to my secure web site?	Log onto your personal web site, go to the configuration page, change the contact information at the bottom of the page, and click on "submit" to make changes.
I don't want my driver(s) to be aware of the Haas GPS tracker in the car. Can I install it and track without my driver(s) knowing?	Yes, a good installation is virtually undetectable. On the other hand, tracking will have a more positive effect on teen drivers than keeping it a secret.
Do I have to own a computer in order to monitor or receive messages from my car?	No, you can use public computers at libraries and print shops, etc. You can receive send and receive messages vehicle messages from your cell phone.
How long does it take to install the tracking unit in my vehicle?	That depends on the type of vehicle you have and it's wiring layout. Most basic installations require 20 to 45 minutes. When you add more functions, such as door unlocking, horn and light activation, etc. it requires more time.
Why shouldn't I do the installation myself?	Having automotive electronics experience and car knowledge is necessary, thus professional installation is best.
What if my driver(s) speeds or goes outside the geofence and I'm not at my computer?	You can receive alerts from your cell phone showing the vehicle's location. For speeding, it will indicate the speed. For violating a geofence, it will give location, time of day, and speed.
Will the tracking product void my vehicle's warranty?	Professional installation of the tracking product will insure years of service. It does not violate new car warranties. Reference the Magnuson-Moss Warranty Act of 1975 for details.